

Cancellation Policy for Basketball After School Activity at Swiss Preparatory Sports Academy – NBA Basketball School

Thank you for considering participating in our **NBA Basketball School After School Activity**. We understand that circumstances may arise where you need to cancel your registration. However, please note that **we do not provide refund in case of cancellation in program, unless of the medical reasons that needs to be documented by doctor or physician.**

Please be aware of our cancellation policy outlined below:

1) Refund Policy:

We do not provide refunds for cancellations in the program, except in cases of documented medical reasons. The refund will only be considered if supported by an official medical document issued by a licensed doctor or physician.

2) Cancellation Process:

If you need to cancel your registration, please notify us as soon as possible. Cancellations must be communicated in writing via email to info@nbabasketballschoo.ch. Include your full name, contact details, and the reason for cancellation.

3) Medical Documentation:

To be eligible for a refund, the cancellation reason must be due to medical reasons, and the documentation provided must clearly state the inability to participate in the program. Medical documents should be submitted within [specify number of days] days of the cancellation request.

4) Refund Evaluation:

All refund requests will be thoroughly evaluated by our administration team. The decision will be based on the validity of the medical documentation and adherence to the specified timeline for submission.

5) Refund Processing:

If the refund is approved, the processing time may vary. Refunds, if applicable, will be issued via the original payment method.

6) No-Show Policy:

Participants who do not attend without prior cancellation notification will not be eligible for a refund.

7) Program Changes:

The organizers reserve the right to make changes to the schedule or cancel the program due to unforeseen circumstances. In such cases, participants will be notified, and applicable refunds will be processed.

By registering for the NBA Basketball School After School Activity, you acknowledge and agree to abide by this cancellation policy. We appreciate your understanding and cooperation in ensuring the smooth operation of our program.

Contact Information

If you have any questions or need further clarification regarding our cancellation policy, please feel free to contact us using the following information:

Phone: + 41-78-267-88-03

Email: info@nbabasketballschool.ch

By proceeding with the registration, you acknowledge that you have read, understood, and agreed to the terms and conditions, including the cancellation policy, outlined above.

We appreciate your understanding and cooperation. We look forward to providing you with an exceptional basketball experience at our NBA Basketball School After School Activity.